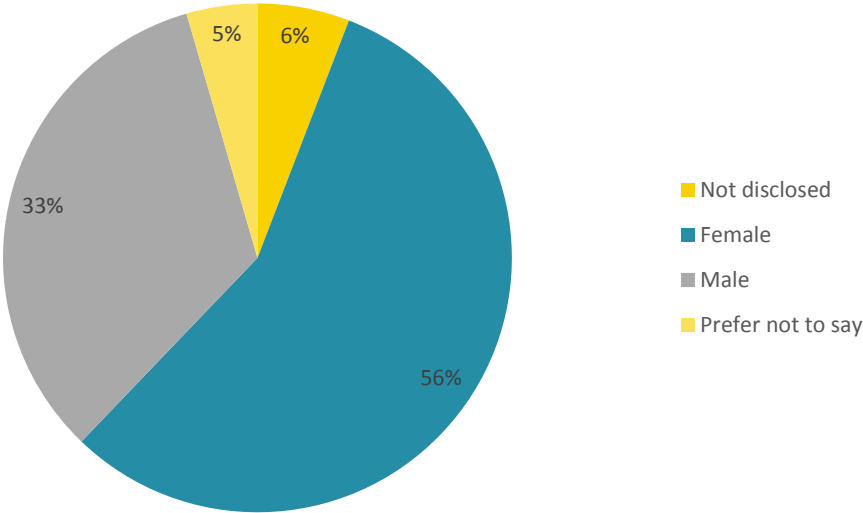# Care4CE Consultation
Survey Findings
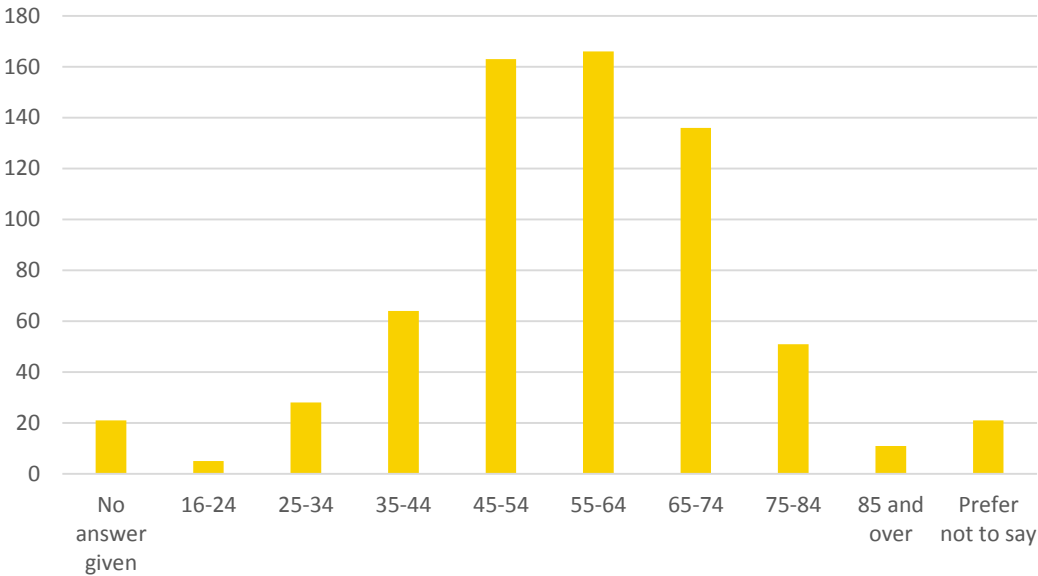
Consultation Survey Findings

Profile of respondents

Respondents Gender Identity
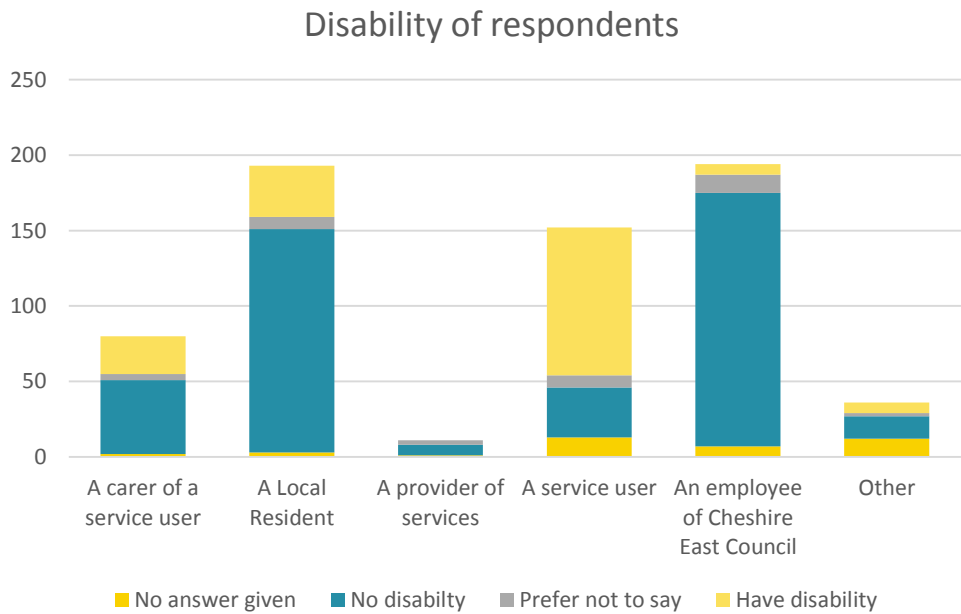

- Not disclosed
- Female
- Male
- Prefer not to say

6%
5%
33%
56%

Respondents Age Group

Age Group	Value
No answer given	21
16-24	5
25-34	28
35-44	64
45-54	163
55-64	166
65-74	136
75-84	51
85 and over	11
Prefer not to say	21

c.co

Consultation Survey Findings

Profile of respondents

Respondent descriptor category

- A carer of a service user
- A Local Resident
- A provider of services
- A service user
- An employee of Cheshire East Council
- Other

Disability of respondents
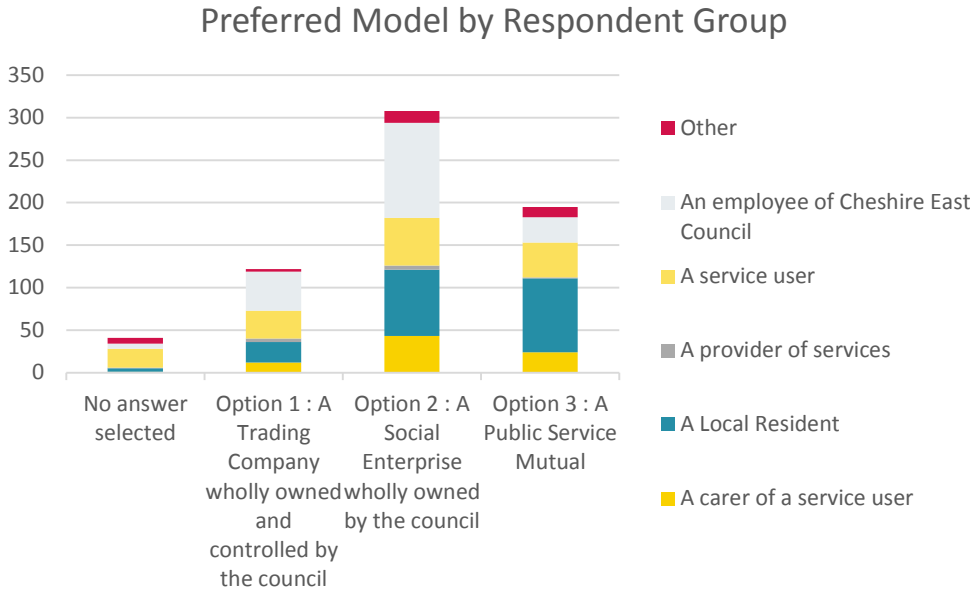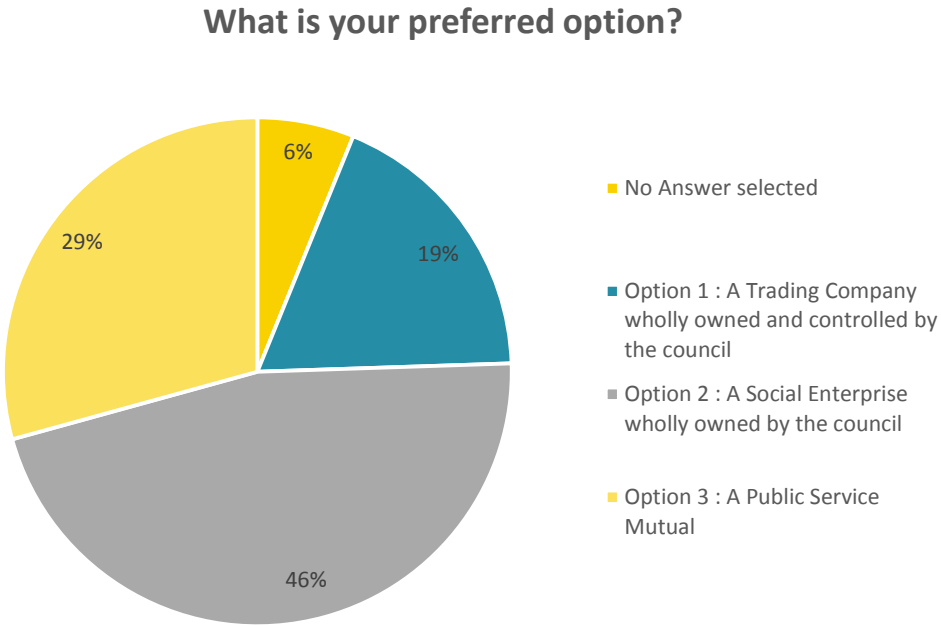

Legend: No answer given, No disabilty, Prefer not to say, Have disability

There were 17 respondent types defined from the consultation surveys. For the purposes of the report, any respondent type that is less than 1% has been grouped into the group "Other".
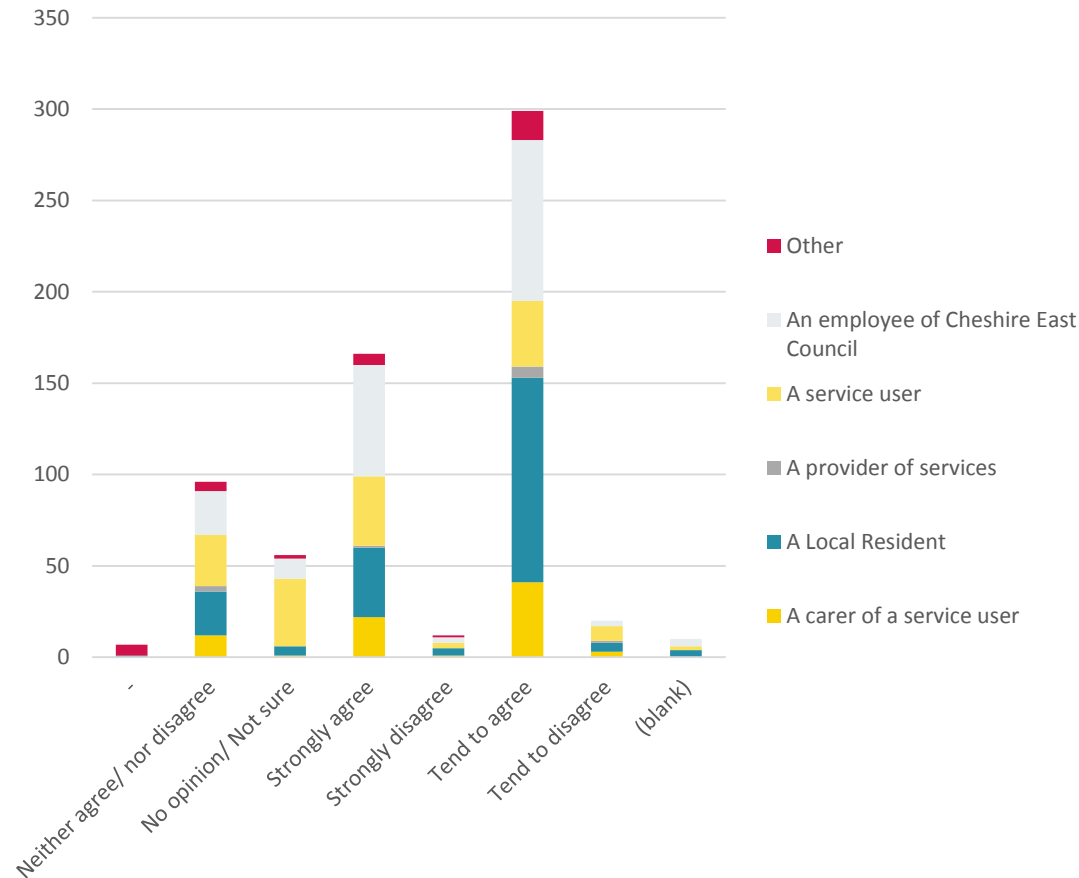
C.CO

Consultation Survey Findings

Of the models described, which is your preferred option?

What is your preferred option?

- No Answer selected
- Option 1 : A Trading Company wholly owned and controlled by the council
- Option 2 : A Social Enterprise wholly owned by the council
- Option 3 : A Public Service Mutual

Preferred Model by Respondent Group

- Other
- An employee of Cheshire East Council
- A service user
- A provider of services
- A Local Resident
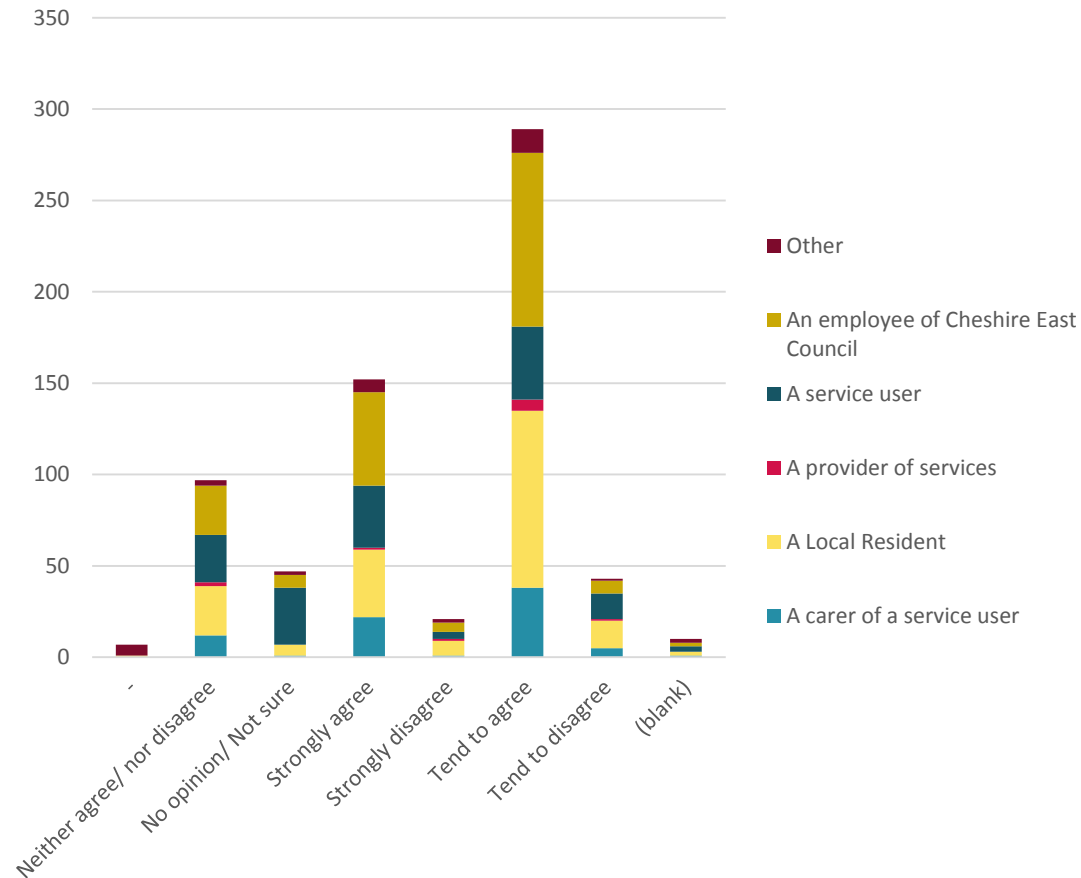- A carer of a service user

c.co

Consultation Survey Findings

Q1.1. … with the overall aspirations for future services?

- All respondent groups, except service users, had a majority response "Tend to agree" with the overall aspirations for future services.

- There was a slim majority in the service users group that selected "Strongly agree" at 25% with the question, however 24% of respondents in this group selected "No opinion/Not sure" and another 24% selected "Tend to agree"
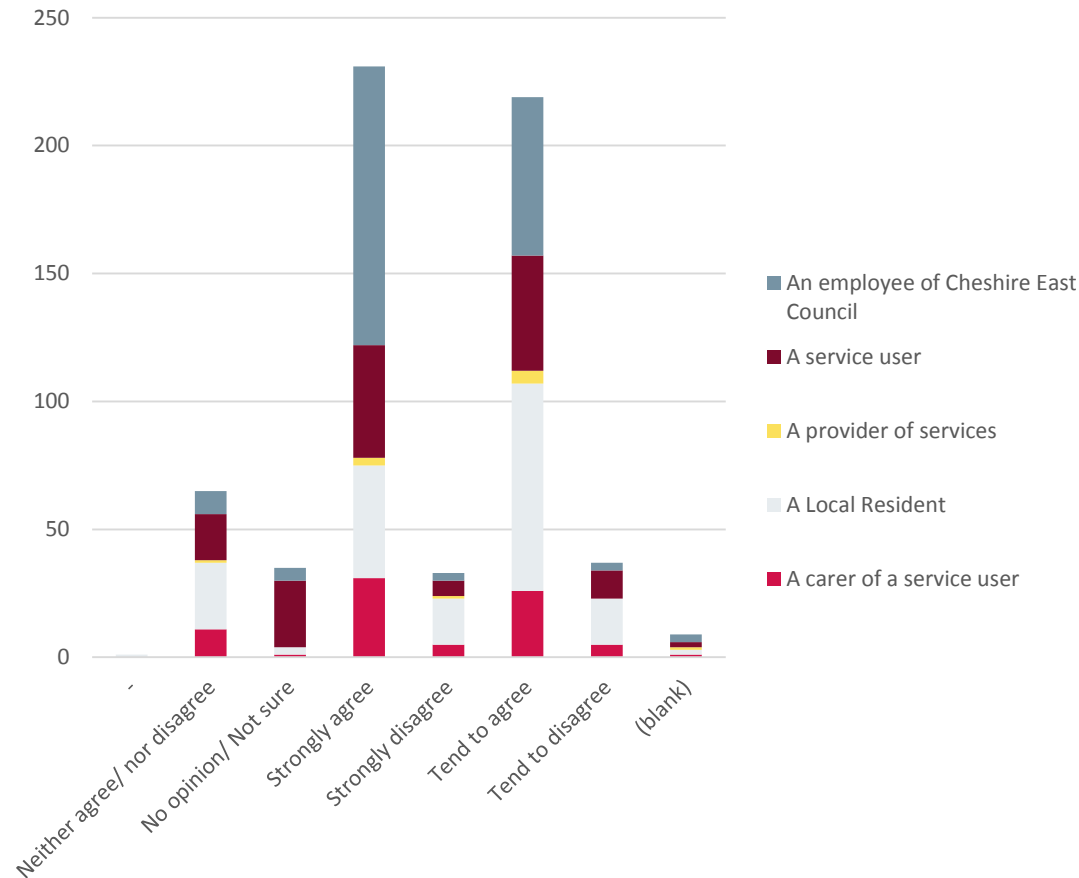
Consultation Survey Findings

Q1.2. … with the council's idea of creating a new care organisation?

Chart legend:
- Other
- An employee of Cheshire East Council
- A service user
- A provider of services
- A Local Resident
- A carer of a service user

X-axis categories: Neither agree/ nor disagree, No opinion/ Not sure, Strongly agree, Strongly disagree, Tend to agree, Tend to disagree, (blank)

- "Tend to agree" was the most popular choice for respondents views on the council's idea of creating a new care organisation, across all respondents groups. With 43% of all respondents selecting this option.

- This was followed by "Strongly agree", of which 23% of all respondents selecting this option.
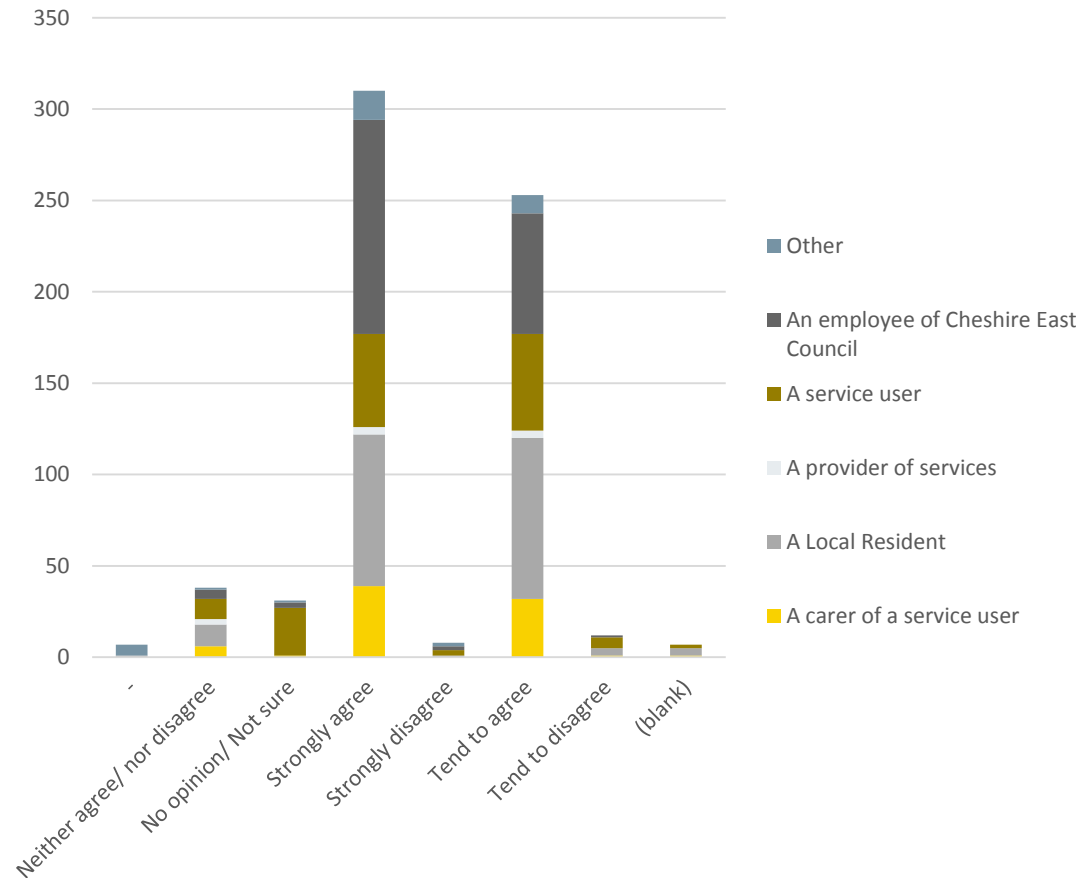
Consultation Survey Findings

Q1.3. … that the future organisation should have the ability to provide/sell services to a wider market?

- The majority of respondents "Strongly agree" with the idea that the future organisation should have the ability to provide/sell services to a wider market. With employees making up the bulk of this answer.

- 71% of all respondents were in agreement with the statement.

Consultation Survey Findings

Q1.4. ... that the future organisation should have the ability to be flexible?
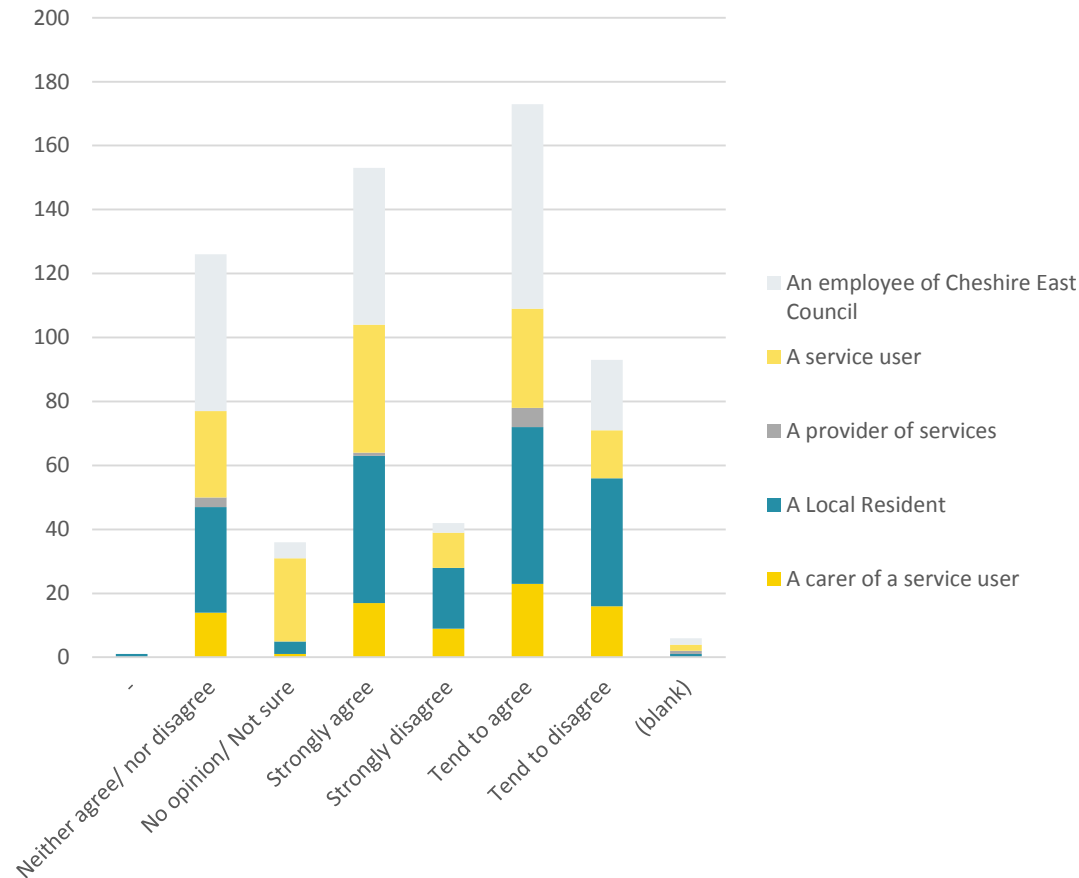

- 85% of respondents were in some form of agreement with the statement that the future organisation should have the ability to be flexible.

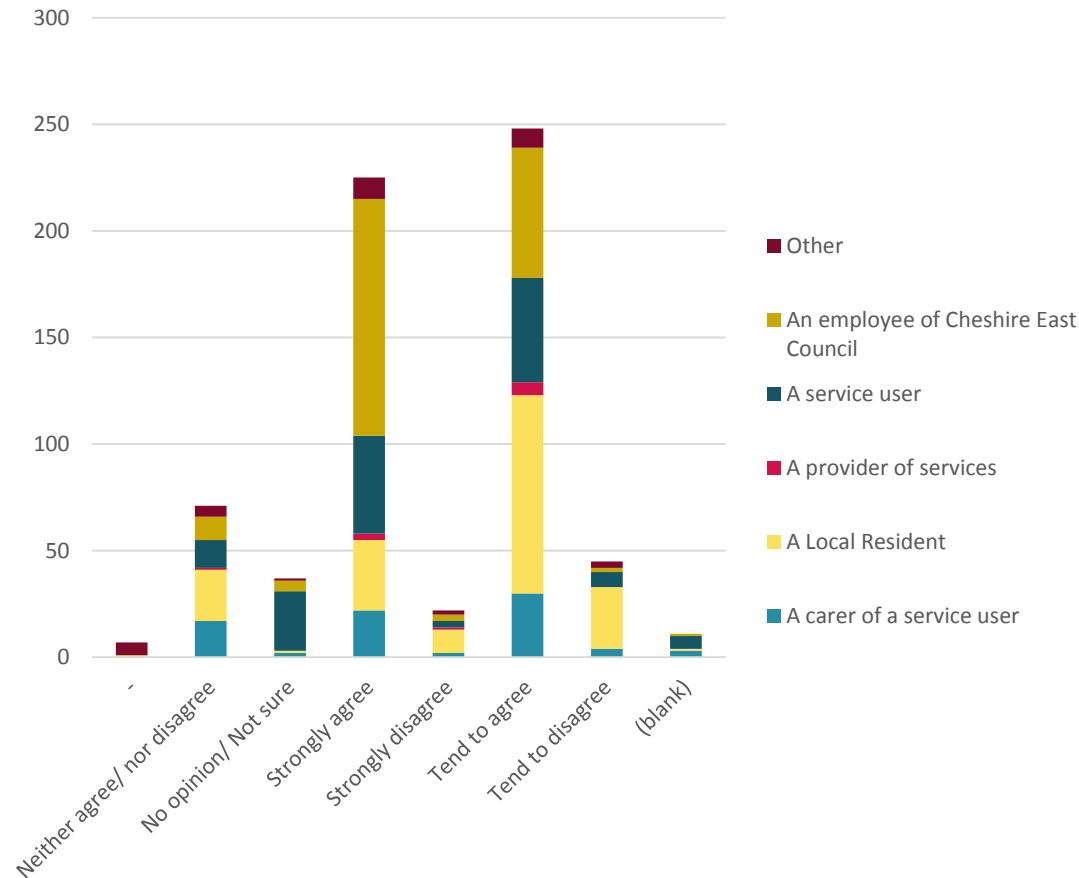- Disagreement with this statement was at less than 3% across all the respondents.

Q1.5. … that the future organisation is wholly owned by the council?

- More than a quarter of overall responses for this statement, were either uncertain or neither in agreement or disagreement.

- With service providers having the largest proportion of neither being in agreement or disagreement.

- 17% of service users had no opinion or were unsure of the statement.

- 31% of both local residents and carers of service users respondents were in disagreement with the statement.

- However 58% of employees and 64% of service providers were agreement.
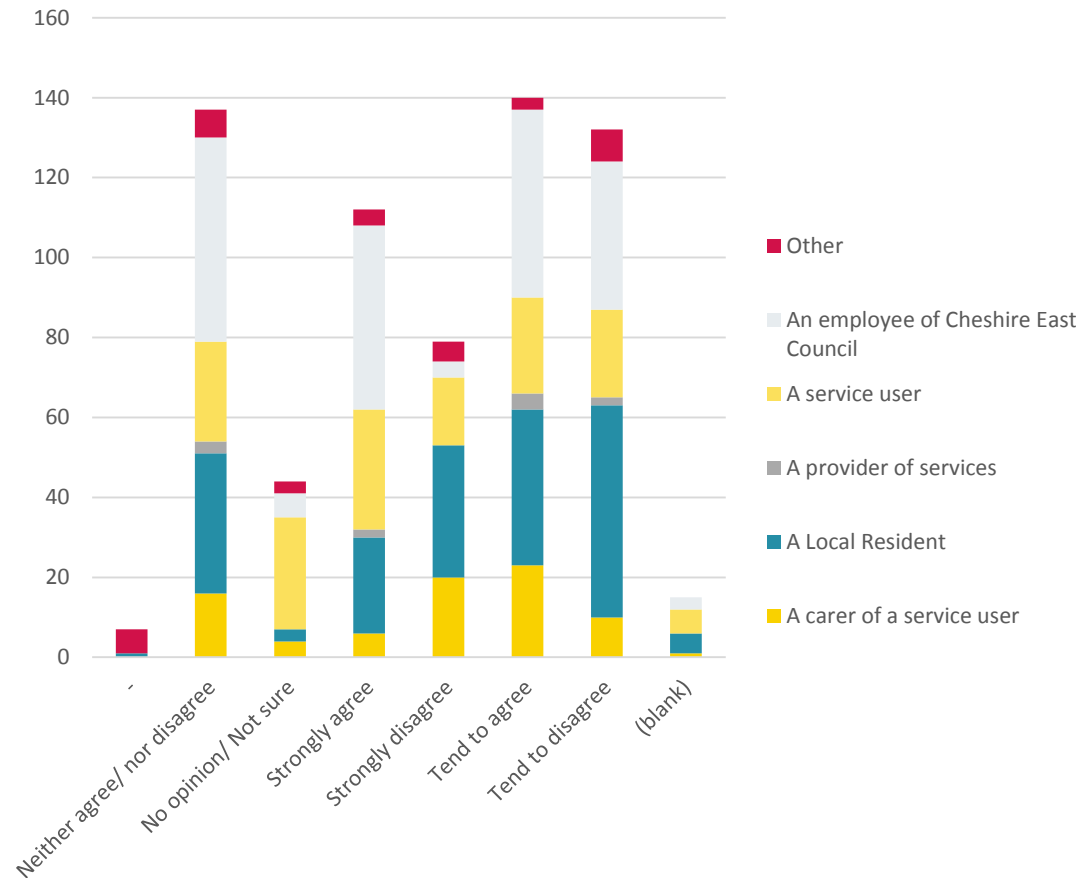
Consultation Survey Findings

Q1.6. … that the future organisation is able to generate income?

- Respondents either strongly agreed or tended to agree with the statement that the future organisation should be able to generate income.

- With the majority of employees feeling strongly about this statement.

- 6% of local residents and 9% of service providers strongly disagreed with this, with an overall 10% of respondents being in disagreement towards this suggestions.
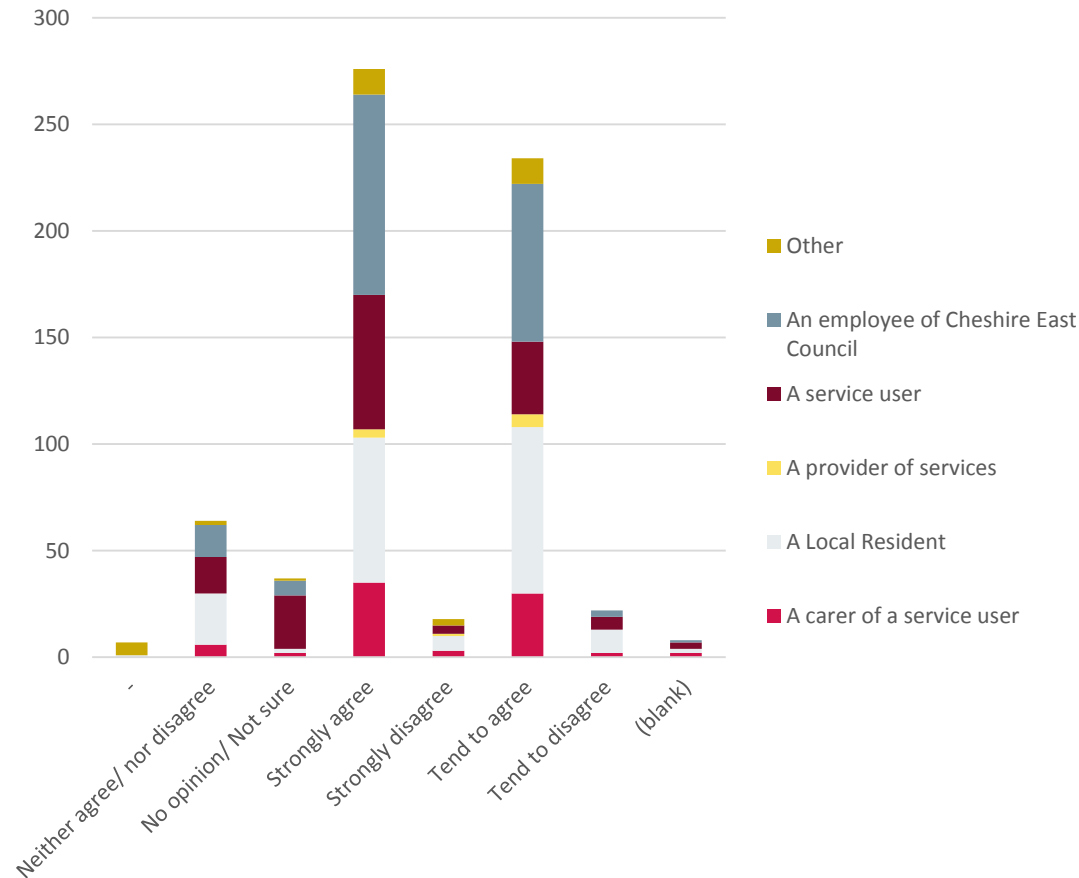
Consultation Survey Findings

Q1.7. … that the council is able to benefit from any income generated?

- This statement saw that there was no glaringly majority in the overall responses. Whilst 21% of respondents overall, tended to agree with the statement, the same percentage also had no opinion on the statement and 20% tended to disagree.

- A quarter of carers strongly disagree with the council benefitting from any income generated.

- 45% of local residents were in disagreement to some degree with the statement.
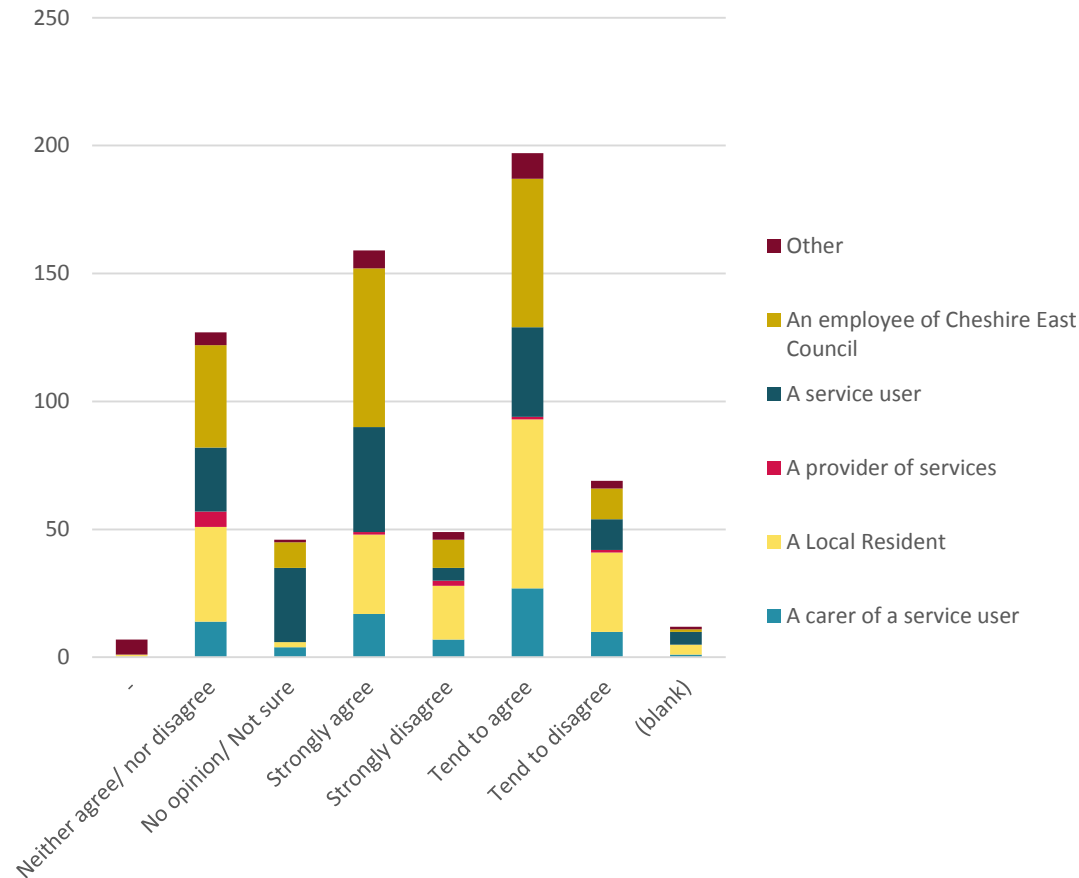
Consultation Survey Findings

Q1.8. … that the future organisation is able to benefit from any income generated?

- Respondents felt differently when asked about the future organisation benefitting from any income generated, opposed to the previous question about the council benefitting from any income.

- 41% of responses strongly agreed with this statement, with this being the largest proportion in each respondent group.

- Agreement to this statement was 77% when compared to the the statement in regards to the council being 38%.
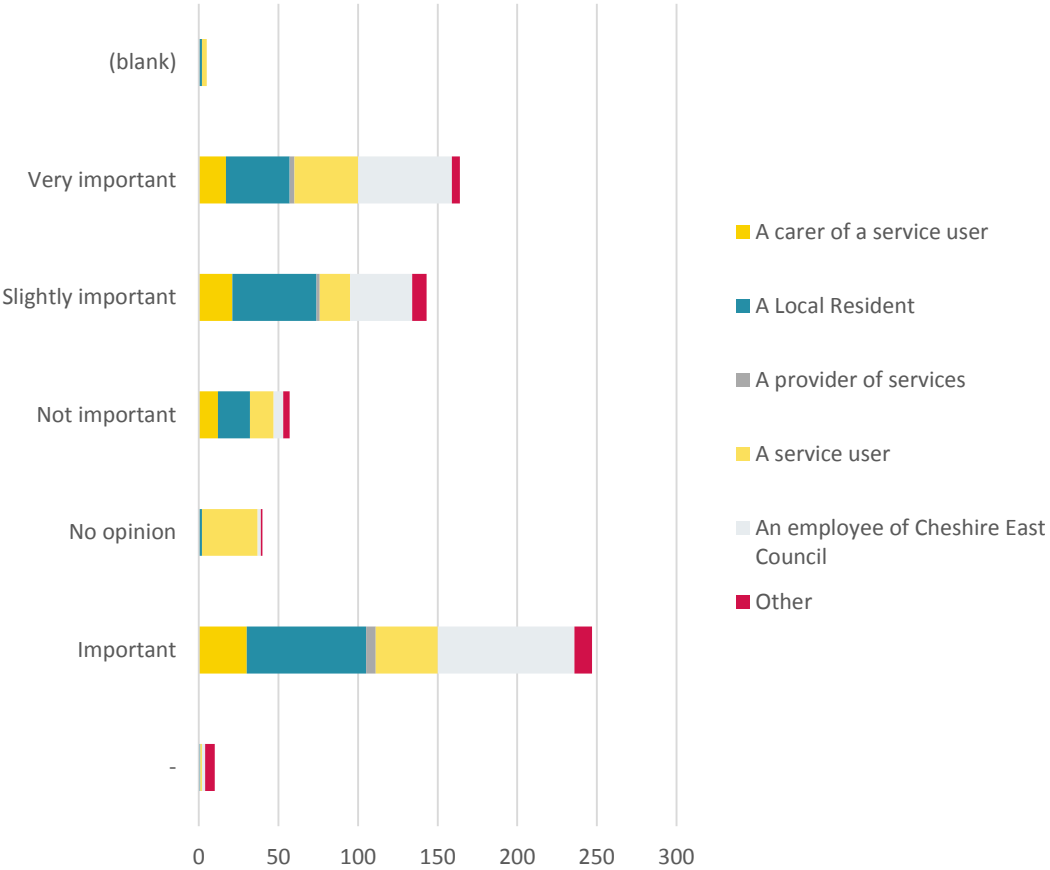
Consultation Survey Findings

Q1.9. … that stakeholders of the new organisation(such as employees or the community) are able to benefit from any income generated?

- This statement had the largest proportion of responses, which neither agreed or disagreed amongst all the statements. With 55% of service providers selecting this answer.

- An equal proportion of carers and local residents tended to agree with this statement.

- Although amongst service users, there were 19% who didn't have an opinion or were unsure.

- Just over half of the total responses for this statement were in some form of agreement with this statement.
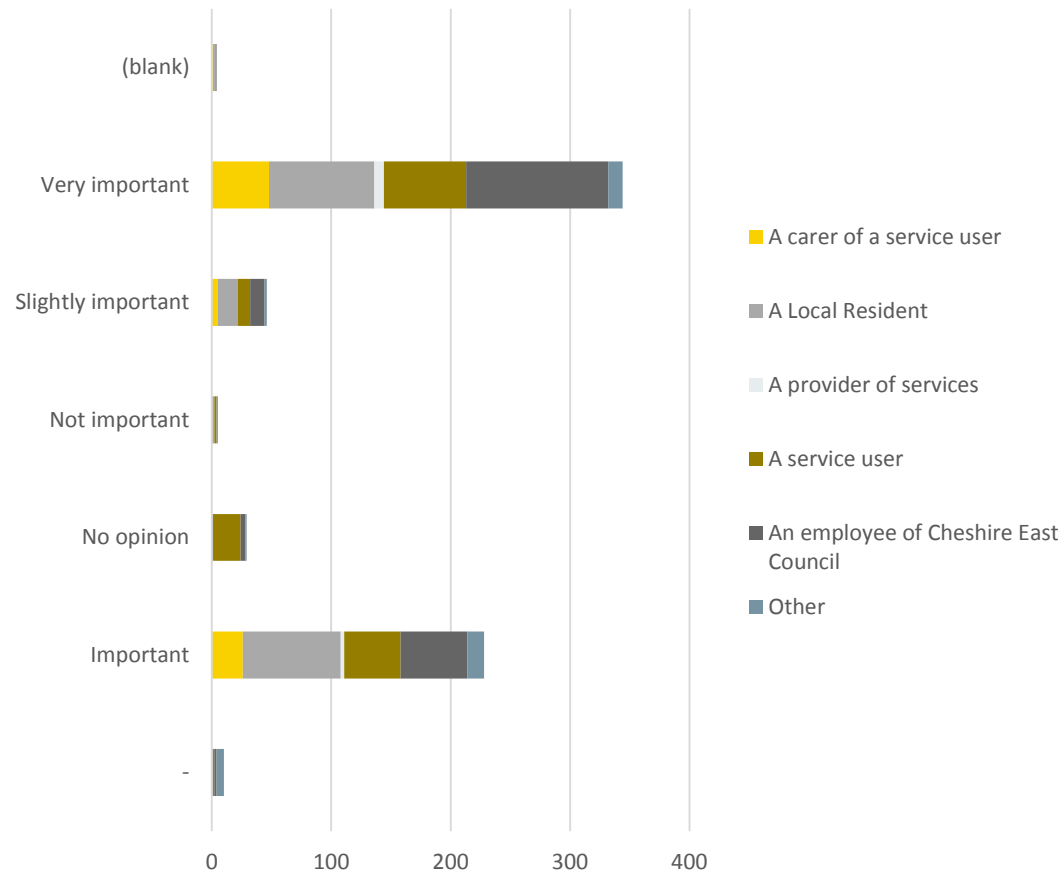
Consultation Survey Findings

Q3.1. How important is the level of control and influence of the council

Legend:
- A carer of a service user
- A Local Resident
- A provider of services
- A service user
- An employee of Cheshire East Council
- Other

- An equal proportion of service users felt that the council's control and influence was important and very important.

- However with other respondent groups, there was a larger percentage on it being important, rather than very important, with 55% of service providers responding with important against 27% feeling that it was very important.

- 15% of carers felt that the level of control and influence was not important.

- 23% of service users were unable to provide an opinion on the statement.
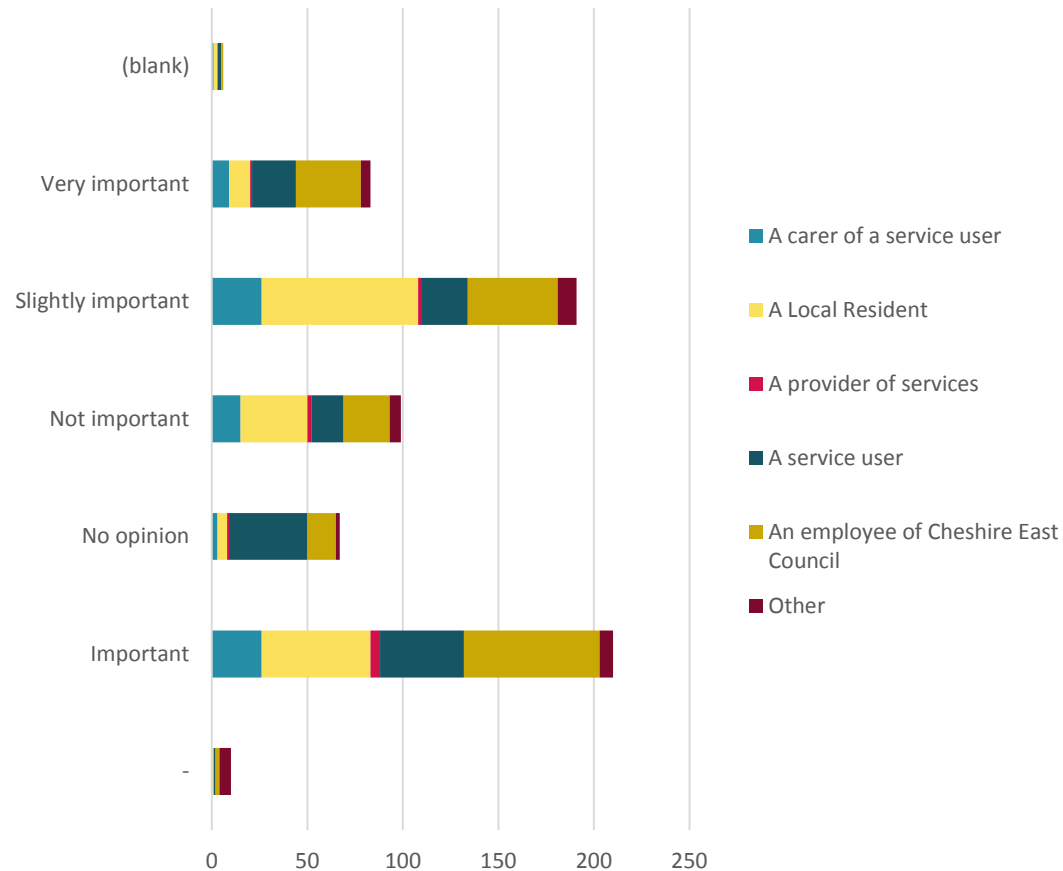
Consultation Survey Findings

Q3.3. How important is the level of control and influence of service users

- 86% of all respondents felt that the level of control and influence of service users was either important or very important.

- 15% of service users were unable to provide an opinion on the statement.

- Less than 1% of respondents felt that it was not important at all.

Consultation Survey Findings

Q3.4. How important is the level of control and influence by other stakeholders?

- The majority of respondents feel that the level of control and influence of other stakeholders is very important.

- With service providers having the highest proportion of responses in "Very important" at 73% of total responses for this question.

- Only 1% of respondents felt that this was not important.